EXAMPLE PARETO DIAGRAM

A group is analyzing why applicants are not attaching required documents to their submitted applications.

In studying a sample of submitted applications, they find six primary reasons and the frequency of each.

With a Pareto diagram, the data is turned into a picture. The team can easily see that much of the problem would be solved by eliminating the one cause most responsible for the problem.

THE PARETO PRINCIPLE: Roughly 80% of consequences come from 20% of causes (the "vital few")

